

Privacy Policy

1. Data Controller

The data controller is the company SERVICIOS DE JUEGO ONLINE S.A.U. (hereinafter CODERE), with registered office in Avenida de Bruselas nº 26 – Alcobendas - Madrid 28108, with Tax ID: A- 88102009 and Registered in the Commercial Register of Madrid, Volume 37,586, Folio 50, section 8, page M-669891, 1st.

To guarantee the adequate management in the processing of your data, CODERE has appointed a Data Protection Officer, to whom you can contact for any question you may have and whom you can contact at the following e-mail address dpo.codere@codere.com.

2. Purposes of the processing, lawfulness of processing type of data.

1. Contact and request for information.
 - The legal basis is the consent of the user.
 - The data to be processed in relation to this processing are identification and contact data.
2. Some of your personal data will be used to enable browsing on our website and, if you accept the use of cookies, to analyse your browsing activity. In addition, various cookies may be installed on your device in accordance with our [cookie policy](#).
 - The legal basis is the performance of a legal relation by requesting an information society service and, where applicable, consent by accepting the use of cookies.
 - The type of data processed are the IP address and the domain from which the access is obtained, the date and time of the visit etc.

3. Disclosure of personal data

CODERE will not disclose your personal data to third parties or entities of the Group unless you give your consent or in compliance with a legal obligation.

4. Retention period

Personal data will be stored exclusively for the period necessary to fulfil the purposes described above. As soon as they are no longer necessary, the data will be erased in accordance with the provisions of the data protection regulations, which implies their restriction, being available only at the request of Judges and courts, the Public Prosecutor's Office, or the competent Public Administrations during the period of limitation of any actions that may arise and, after this period, they will be completely erased. You can obtain more information on the data storage policy by writing to us at dpo.codere@codere.com

5. Security Measures

In accordance with CODERE's concern to guarantee the security and confidentiality of your data, the required security levels have been adopted for the protection of personal data and the technical or organisational measures have been installed to avoid the loss, misuse, alteration, unauthorised access, and theft of the personal data provided through this website. In any case, you should take into consideration that security measures on the Internet are not impregnable.

6. Your Rights

Data protection regulations give you a series of rights in relation to the data processing involved in our services, which can be summarised as follows:

- Access: Right of the data subject to obtain confirmation from CODERE as to whether his or her personal data are being processed, and to access and obtain a copy of his/her personal data processed.
- Rectification: Right of the data subject to obtain from CODERE the rectification of inaccurate or incomplete personal data concerning him or her.
- Data Portability: The right of the data subject to receive from CODERE certain personal data that may have been provided. They must be provided in a structured, commonly used, and machine-readable format.
- Restriction of processing: Right of the data subject to obtain from CODERE the restriction of the processing of his or her personal data in certain circumstances.
- Erasure: Right of the data subject to obtain from CODERE the erasure of his or her personal data in certain circumstances.
- Object: Right of the data subject to object to the processing of personal data by CODERE.
- Not to be subject to a decision based solely on automated processing, including profiling.

You may exercise your rights by e-mail to the address or by post to Avda. de Bruselas núm. 26, CP: 28108 de Alcobendas (Madrid) or by e-mail to proteccion.datos.es@codere.com specifying the right to be exercised and attaching the necessary identification documentation. On the website of the AEPD you can find a series of templates that will help you in the exercise of your rights.